



ARPCO
TRANSPORT SERVICES
Licensed, Bonded, and Insured Since 1988

Customer Credit Application

Applicant's Legal Name _____

Trade Name (D.B.A.) _____

Billing Address _____
Address/City/State/ Zip _____

Physical Address _____
Street Address/City/State/Zip _____

Telephone # _____ 800 # _____ Fax # _____

Webpage Address _____

Nature of Business _____

Officers (Name, Title) #1 _____ #2 _____
#3 _____ #4 _____

State Incorporated In _____ Month/Year Business Started _____

Has Company ever filed
bankruptcy? Yes ☐ No ☐

If yes, date: _____ State Filed In: _____

Parent Company Name _____ Location _____

Accounts Payable Information

Contact _____ Phone # _____

Fax # _____ Email address _____

Transportation Department Information

Contact _____ Phone # _____

Fax # _____ Email address _____

Bank Information

Bank Name _____ City _____ State _____

Officer _____ Account # _____

Phone # _____

REFERENCES

Please list 3 CARRIERS that have extended credit to your company for AT LEAST 3 YEARS:

1) _____
Company Name _____ City, _____ State _____

Phone # _____ Fax # _____

Type OR Mode of Service _____ Applicant's Current Credit Limit _____

2) _____
Company Name _____ City, _____ State _____

Phone # _____ Fax # _____

Type OR Mode of Service _____ Applicant's Current Credit Limit _____

3) _____
Company Name _____ City, _____ State _____

Phone # _____ Fax # _____

Type OR Mode of Service _____ Applicant's Current Credit Limit _____

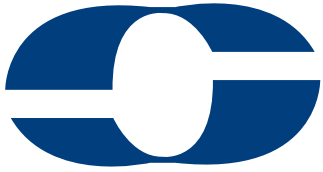
I hereby certify that the information in this application is true and complete. I authorize the release of credit information from the above references in order to establish a line of credit.

Signature: _____ Title: _____
(Must be authorized to sign on the bank account)

Print name: _____ Date: _____

FOR INTERNAL USE ONLY

Sales person: _____	Ship Date: _____
Amount of first order: _____	Requested credit limit: _____
Customer Account #: _____	Credit limit: _____
By: _____	Date: _____



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Billing & Archiving Program

As a SmartWay partner and member of the U.S. Chamber of Commerce, ARPCO strives to be a leader in efficiency and business innovation. We utilize email, imaging, scanning, ACH services, and other features to reduce waste and unnecessary costs to our customers and ourselves. In order to utilize our resources in the most efficient manner, ARPCO promotes paperless transactions for many of our everyday business practices and endeavors to minimize energy use by streamlining our processes.

In keeping with these goals, we would like to invite you to participate in our "Billing and Archiving" program, which would allow ARPCO to invoice your shipment upon delivery prior to receiving a signed Bill of Lading. Upon receipt of signed "Proof of Delivery," ARPCO will retain the original scanned images for the shipment for a minimum of 3 years per FMCSA – DOT guidelines [Pt. 379, App. A], and should the need arise, we would be happy to scan, email, fax, or overnight mail the documents to your attention per an electronic request. Please contact the ARPCO Accounting department for any questions or concerns at (817) 481-7442 ext. 130 or to accounting@arpc.com

☐ Authorize "Billing & Archiving" service

(Authorized Customer Signature)

(Date)

(Print Name)

(Company Name)

We at ARPCO Transport Services look forward to developing our business with you and sincerely thank you for the opportunity to provide you with exceptional service.

Thank You

Accounting Department
ARPCO Transport Services
P.O. Box 1239
Grapevine, Texas 76099
800-237-4596 x. 130
accounting@arpc.com
www.arpc.com



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BROKER/SHIPPER TRANSPORTATION AGREEMENT

THIS AGREEMENT, "Agreement", made and intended to be effective this (the) _____
by and between **ARPCO Enterprises Inc. dba ARPCO Transport Services** having offices at **1702 Minters
Chapel, Suite 212, Grapevine, Texas 76051** ("BROKER") and _____
("SHIPPER"), collectively, the "PARTIES".

RECITALS

- A. WHEREAS BROKER is licensed as a Property Broker by the Federal Motor Carrier Safety Administration (FMCSA) in Docket Number MC-184639, or by appropriate State agencies, and as a licensed broker, arranges for freight transportation. A copy of BROKER's authority is attached as Appendix A and a copy of BROKER's Surety Bond or trust fund agreement is attached as Appendix B; and
- B. WHEREAS SHIPPER, to satisfy some of its transportation needs, desires to utilize the services of BROKER to arrange for transportation of SHIPPER's freight.

NOW, THEREFORE, intending to be legally bound, BROKER and SHIPPER agree as follows: AGREEMENT

1. TERM. Subject to paragraph 12, the term of this Agreement shall be one (1) year, commencing on the date first mentioned above, and shall automatically renew for successive one year periods; provided, however, that either Party may terminate this Agreement on 30 days written notice to the other Party, with or without cause, or as otherwise provided in this Agreement.
2. SERVICE. BROKER agrees to arrange for transportation of SHIPPER's freight pursuant to the terms and conditions of this Agreement and in compliance in all material respects with all federal, state and local laws and regulations relating to the brokerage of the freight covered by this Agreement. BROKER's responsibility under this Agreement shall be limited to arranging for, but not actually performing, transportation of SHIPPER's freight. The PARTIES may, upon written mutual agreement, include additional service terms to be attached as Appendix C.
3. VOLUME.
 - a) SHIPPER agrees to tender a minimum of three (3) shipments per year to BROKER, and BROKER agrees to arrange for the transportation of said shipments, as well as any other shipments offered by SHIPPER. Shipper is not restricted from tendering freight to other brokers, or directly to motor carriers. BROKER is not restricted from arranging transportation for other parties.
 - b) SHIPPER shall be responsible to BROKER for timely and accurate delivery instructions and description of the cargo, including any special handling or security requirements, for any shipment.
4. FREIGHT CARRIAGE. BROKER warrants that it has entered into, or will enter into a bilateral written contract of carriage with each carrier it utilizes in the performance of this Agreement. BROKER further warrants that those contracts comply with all applicable federal and state laws and regulations and shall include the following provisions:

- a) Carrier is in, and shall maintain compliance during the term of this Agreement, with all applicable federal, state and local laws relating to the provision of its services including, but not limited to:
 - i. Transportation of Hazardous Materials, (including the licensing and training of drivers), as defined in 49 C.F.R. § 172.800, § 173, and §397 et seq. to the extent that any shipments hereunder constitute Hazardous Materials
 - ii. Security regulations
 - iii. Owner/operator lease regulations
 - iv. Loading and securement of freight regulations
 - v. Implementation and maintenance of driver safety regulations including, but not
 - vi. Limited to, hiring, controlled substances, and hours of service regulations
 - vii. Sanitation, temperature, and contamination requirements for transporting food,
 - viii. Perishable, and other products, qualification and licensing and training of drivers
 - ix. Implementation and maintenance of equipment safety regulations
 - x. Maintenance and control of the means and method of transportation including, but not limited to, performance of its drivers.
- b) Carrier shall agree to defend, indemnify, and hold BROKER and SHIPPER harmless from all damages, claims or losses arising out of its performance of the Contract, including cargo loss and damage, theft, delay, damage to property, and personal injury or death, to the fullest extent permissible under applicable federal and state law.
- c) Carrier shall agree that its liability for cargo loss or damage shall be no less than that of a Common Carrier as provided for in 49 USC 14706 (the Carmack Amendment). Exclusions in Carrier's insurance coverage shall not exonerate Carrier from this liability.
- d) Carrier shall agree to maintain at all times during the term of the contract, insurance coverage with limits not less than the following:

General Liability	\$1,000,000 (One Million)
Auto Liability	\$1,000,000 (One Million)
Cargo Liability	\$100,000 (One-hundred Thousand)
Worker's Compensation	As required by law

BROKER shall verify that each carrier it utilizes in the performance of this Agreement has insurance coverage as defined above.

- e) Carrier shall agree that the provisions contained in 49 CFR 370.1 et seq. shall govern the processing of claims for loss, damage, injury or delay to property and the processing of salvage.
- f) The Parties agree that BROKER is the sole party responsible for payment of Carrier's charges. Failure of BROKER to collect payment from its customer shall not exonerate BROKER of its obligation to pay CARRIER. BROKER agrees to pay Carrier's undisputed invoice within Thirty (30) days of receipt of the bill of lading or proof of delivery, provided the Carrier is not in default under the terms of this Agreement. If BROKER has not paid Carrier's undisputed invoice as agreed, and CARRIER has complied with the terms of this Agreement, Carrier may seek payment from the Shipper or other party responsible for payment after giving BROKER Thirty (30) (business days) advance written notice. Carrier shall not seek payment from Shipper or any other Party responsible for payment if SHIPPER or such other Party can prove payment to BROKER. Carrier shall agree that, at no time during the term of its contract with BROKER

shall it have an “Unsatisfactory” safety rating as determined by the Federal Motor Carrier Safety Administration (FMCSA). If Carrier receives an “Unsatisfactory” safety rating, it shall immediately notify BROKER. BROKER shall not knowingly utilize any carrier with an “Unsatisfactory” safety rating in the performance of this Agreement. Carrier shall agree that the terms and conditions of its contract with BROKER shall apply on all shipments it handles for BROKER. Any terms in a tariff that are referenced in the carrier contract which are inconsistent with the contract shall be subordinate to the terms of the contract. Carrier shall expressly waive all rights and remedies under Title 49 U.S.C., Subtitle IV, Part B to the extent they conflict with the contract. BROKER further warrants it will require proof of insurance and operating authority from each Carrier and, should BROKER utilize the services of any Carrier or other broker on SHIPPER’s behalf, which Carrier and/or broker does not have proof of insurance and/or operating authority, BROKER agrees to indemnify and hold harmless SHIPPER from all legitimate claims not paid by Carrier, including but not limited to cargo loss and damage claims. For shipments outside of the United States the terms in Foreign Shipments Appendix D of this Agreement shall apply.

5. RECEIPTS AND BILLS OF LADING. If requested by SHIPPER, BROKER agrees to provide SHIPPER with proof of acceptance and delivery of such loads in the form of a signed Bill of Lading or Proof of Delivery, as specified by SHIPPER. SHIPPER’s insertion of BROKER’s name on the bill of lading shall be for SHIPPER convenience only and shall not change BROKER’s status as a property broker. The terms and conditions of any freight documentation used by BROKER or carrier selected by BROKER may not supplement, alter, or modify the terms of this Agreement.
6. PAYMENTS. BROKER shall invoice SHIPPER for its services in accordance with the rates, charges and provisions set forth in Appendix D, attached, and any written supplements or revisions that are mutually agreed to between the PARTIES. If rates are negotiated between the PARTIES and not otherwise confirmed in writing, such rates shall be considered “written,” and shall be binding, upon BROKER’s invoice to SHIPPER and SHIPPER’s payment to BROKER. SHIPPER agrees to pay BROKER’s invoice within Fifteen (15) days of invoice date without deduction or setoff. BROKER shall apply payment to the amount due for the specified invoice, regardless whether there are earlier unpaid invoices. Payment of the freight charges to BROKER shall relieve SHIPPER, Consignee or other responsible party of any liability to the carrier for non-payment of its freight charges; and BROKER hereby covenants and agrees to indemnify SHIPPER, Consignee or other responsible party against such liability.
7. CLAIMS.
 - a) Freight Claims: SHIPPER must file claims for cargo loss or damage with BROKER within one hundred eighty (180) days from the date of such loss, shortage or damage, which for purposes of the Agreement shall be the delivery date or, in the event of non-delivery, the scheduled delivery date. SHIPPER must file any civil action against BROKER in a Court of Law within two (2) years from the date the carrier or BROKER provides written notice to SHIPPER that the carrier has disallowed any part of the claim in the notice. Carriers utilized by BROKER shall agree in writing with BROKER to be liable for cargo loss or damage as outlined in Section 4.c above. The carriers’ cargo liability for any one shipment shall not exceed \$100,000.00, unless BROKER is notified by SHIPPER of the increased value prior to shipment pickup and with reasonable advance notice to allow BROKER and/or the carrier to procure additional insurance coverage. It is understood and agreed that the BROKER is not a Carrier and that the BROKER shall not be held liable for loss, damage or delay in the transportation of SHIPPER’s property unless caused by BROKER’s negligent acts or omissions in the performance of this Agreement. BROKER shall assist SHIPPER in the filing and/or processing of claims with the Carrier. If payment of claim is made by BROKER

to SHIPPER, SHIPPER automatically assigns its rights and interest in the claim to BROKER. In no event shall BROKER or BROKER's Carrier be liable to SHIPPER for special, incidental, or consequential damages that relate to loss, damage or delay to a shipment, unless SHIPPER has informed BROKER in written or electronic form, prior to or when tendering a shipment or series of shipments to BROKER, of the potential nature, type and approximate amount of such damages, and BROKER specifically agrees in written or electronic form to accept responsibility for such damages.

- b) **All Other Claims:** The PARTIES shall notify each other of all known material details within thirty (30) days of receiving notice of any claims other than cargo loss or damage claims, and shall update each other promptly thereafter as more information becomes available. Civil action, or arbitration, if any, shall be commenced within two (2) years from the date either Party provides written notice to the other Party of such a claim.

8. **INSURANCE.** BROKER agrees to procure and maintain at its own expense, at all times during the term of this Agreement, the following insurance coverage amounts:

Comprehensive general Liability Insurance	\$1,000,000 (covering bodily injury and property damage)
Contingent Cargo Insurance	\$100,000 (One-hundred Thousand)
Errors and Omissions Insurance	\$100,000 (One-hundred Thousand)

BROKER shall submit to SHIPPER a certificate of insurance as evidence of such coverage and which names SHIPPER as "Certificate Holder".

9. **SURETY BOND.** BROKER shall maintain a surety bond or trust fund agreement as required by the Federal Motor Carrier Safety Administration in the amount of \$10,000.00 and furnish SHIPPER with proof upon request.
10. **HAZARDOUS MATERIALS.** SHIPPER and BROKER shall comply with all applicable laws and regulations relating to the transportation of hazardous materials as defined in 49 CFR § 172.800, § 173, and § 397 et seq. to the extent that any shipments constitute hazardous materials. SHIPPER is obligated to inform BROKER immediately if any such shipments constitute hazardous materials. SHIPPER shall defend, indemnify and hold BROKER harmless from any penalties or liability of any kind, including reasonable attorney fees, arising out of SHIPPER's failure to comply with applicable hazardous materials laws and regulations.
11. **HOMELAND SECURITY.** As applicable to each, respectively, BROKER and SHIPPER shall comply with state and federal Homeland Security related laws and regulations.
12. **DEFAULT.** Both parties will discuss any perceived deficiency in performance and will promptly endeavor to resolve all disputes in good faith. However, if either Party materially fails to perform its duties under this Agreement, the party claiming default may terminate this Agreement on 10 (ten) days written notice to the other Party. SHIPPER shall be responsible to pay BROKER for any services performed prior to the termination of this Agreement and for shipments not yet completed and/or not yet invoiced to SHIPPER.
13. **INDEMNIFICATION.** Subject to the insurance limits in Section 8, BROKER and SHIPPER shall defend, indemnify and hold each other harmless against any claims, actions or damages, including, but not limited to, cargo loss, damage, or delay, and payment of rates and/or accessorial charges to Carriers, arising out

of their respective performances under this Agreement, provided, however, the indemnified party shall not offer settlement in any such claim without the agreement of the indemnifying party which agreement shall not be unreasonably withheld. If the indemnified party offers or agrees to a settlement for such a claim without the written agreement of the indemnifying party, the indemnifying party shall be relieved of its indemnification obligation. Neither party shall be liable to the other party for any claims, actions or damages due to the negligence of the other party. Although Section 8 only imposes insurance requirements upon BROKER, for purpose of this Section 13, those amounts also shall limit the scope of SHIPPER's indemnification obligations. The obligation to defend shall include all costs of defense as they accrue.

14. ASSIGNMENT/MODIFICATIONS OF AGREEMENT. Neither party may assign or transfer this Agreement, in whole or in part, without the prior written consent of the other party. No amendment or modification of the terms of this Agreement shall be binding unless in writing and signed by the PARTIES.
15. SEVERABILITY/SURVIVABILITY. In the event that the operation of any portion of this Agreement results in a violation of any law, or any provision is determined by a court of competent jurisdiction to be invalid or unenforceable, the Parties agree that such portion or provision shall be severable and that the remaining provisions of the Agreement shall continue in full force and effect. The representations and obligations of the PARTIES shall survive the termination of this Agreement for any reason.
16. INDEPENDENT CONTRACTOR. It is understood between BROKER and SHIPPER that BROKER is not an agent for the Carrier or SHIPPER and shall remain at all times an independent contractor. SHIPPER does not exercise or retain any control or supervision over BROKER, its operations, employees, or carriers.
17. NONWAIVER. Failure of either party to insist upon performance of any of the terms, conditions or provisions of this Agreement, or to exercise any right or privilege herein, or the waiver of any breach of any of the terms, conditions or provisions of this Agreement, shall not be construed as hereafter waiving any such terms, conditions, provisions, rights or privileges, but the same shall continue and remain in full force and effect as if no forbearance or waiver had occurred.
18. NOTICES. Unless the PARTIES notify each other in writing of a change of address, any and all notices required or permitted to be given under this Agreement shall be in writing (or fax with machine imprint on paper acknowledging successful transmission) and shall be addressed as follows:

(BROKER) ARPCO Enterprises Inc. dba
ARPCO Transport Services

(SHIPPER) _____

Attn: Albert R. Puig

Attn: _____

Address: P.O. Box 1239
Grapevine, TX 76099

Address: _____

Phone: 817.481.7442 x. 102

Phone: _____

Fax: 817.778.4261

Fax: _____

19. FORCE MAJEURE. Neither Party shall be liable to the other for failure to perform any of its obligations under this Agreement during any time in which such performance is prevented by fire, flood, or other natural disaster, war, embargo, riot, civil disobedience, or the intervention of any government authority, or any other cause outside of the reasonable control of the SHIPPER or BROKER, provided that the Party so prevented uses its best efforts to perform under this Agreement and provided further, that such Party provide reasonable notice to the other Party of such inability to perform.
20. CHOICE OF LAW AND VENUE. All questions concerning the construction, interpretation, validity and

enforceability of this Agreement, whether in a court of law or in arbitration, shall be governed by and construed and enforced in accordance with the laws of the State of Texas, without giving effect to any choice or conflict of law provision or rule that would cause the laws of any other jurisdiction to apply.

21. DISPUTE RESOLUTION: (Choose one option below. Both parties must initial the selected option)

A. ARBITRATION: ____ SHIPPER, AP BROKER

In the event of a dispute arising out of this Agreement, the Party's sole recourse shall be to arbitration within two years from the date of the alleged loss. Proceedings shall be conducted under the rules of the Transportation Arbitration and Mediation PLLC (TAM), the American Arbitration Association (AAA) or Transportation ADR Council, Inc. (ADR) at the discretion of the party filing the complaint. Upon agreement of the PARTIES, arbitration proceedings may be conducted outside of the administrative control of the TAM, AAA or ADR. The decision of the arbitrators shall be binding and final and the award of the arbitrator may be entered in a court of competent jurisdiction. The prevailing party shall be entitled to recovery of costs, expenses and reasonable attorney fees as well those incurred in any action for injunctive relief, or in the event further legal action is taken to enforce the award of arbitrators. The arbitration provisions of this paragraph shall not apply to enforcement of the award of arbitration.

B. COMBINATION ARBITRATION/LITIGATION: ____ SHIPPER, AP BROKER "Subject to the time limitations set forth in Section 7 above, for disputes where the amount in controversy exceeds \$10,000.00 the Parties shall have the right, but not the obligation, to select litigation in order to resolve any disputes arising hereunder. In the event of litigation the prevailing Party shall be entitled to recover costs, expenses and reasonable attorney fees, including but not limited to any incurred on appeals."

C. LITIGATION: ____ SHIPPER, AP BROKER

In the event of a dispute arising out of this Agreement, the Party's sole recourse shall be litigation, which shall be filed in accordance with Section 20 above within two years from the date of the alleged loss. The prevailing party shall be entitled to recovery of costs, expenses and reasonable attorney fees as well those incurred in any action for injunctive relief.

22. CONFIDENTIALITY. BROKER shall not utilize SHIPPER's name or identity in any advertising or promotional communications without written confirmation of SHIPPER's consent and the PARTIES shall not publish, use or disclose the contents or existence of this Agreement except as necessary to conduct their operations pursuant to this Agreement. BROKER will require its carriers and/or other brokers to comply with this confidentiality clause.

23. ENTIRE AGREEMENT: This Agreement, including all Appendices and Addenda, constitutes the entire agreement intended by and between the PARTIES and supersedes all prior agreements, representations, warranties, statements, promises, information, arrangements, and understandings, whether oral, written, expressed or implied, with respect to the subject matter hereof. Any modifications to this model contract, as published and copyrighted by TIA and NITL, shall be highlighted or italicized and initialed by both PARTIES to be valid. The PARTIES further intend that this Agreement constitutes the complete and exclusive statement of its terms and that no extrinsic evidence may be introduced to reform this Agreement in any judicial or arbitration proceeding involving this Agreement.

IN WITNESS WHEREOF, the PARTIES hereto have caused this Agreement to be executed in their respective names by their fully-authorized representatives as of the dates first above written.

Broker	ARPCO Enterprises Inc. dba ARPCO Transport Services	Carrier	_____
	_____		_____
	Authorized Signature		Authorized Signature
	_____		_____
	Date		Date
Printed Name:	Albert R. Puig	Printed Name:	_____
Title:	President	Title:	_____
Phone:	817.481.7442 x. 102	Phone:	_____
E-Mail:	albert.puig@arpc.com	E-Mail:	_____

Click to Submit
when completed

By submitting these forms electronically you are authorizing the electronic signatures that are contained herein.